Pre-Authorization

Participating providers may be required to obtain pre-authorization for:

- Medically necessary contact lenses in the treatment of certain eye health conditions
- The treatment of low vision
- The child benefit for children 13 and under if their prescription changes
- The condition benefit for members with certain conditions (diabetes, hypertension, kidney disease, dementia, pregnancy, HNCRT (Head and Neck Cancer Patients with Radiation Therapy) if their prescription changes