Warranty

When using the BCBS FEP Vision laboratories, the Breakage Warranty for plan supplied frames and/or lenses;

- All Exclusive Collection frames and spectacle lenses made in our laboratories are warranted against breakage for one (1) year from the original date of dispensing.
- The warranty is limited to one replacement during one (1) year coverage period.
- Note: if a member changes frames within the 30-day material change period, this counts as a replacement, and the new frames will not be covered by the breakage warranty.
- The prescription and frames (when available) must match the original order.

Warranty limitations may apply to the provider or retailer supplied frames and/or eyeglass lenses. Please ask your provider for details of the warranty that is available to you.