Filing International Claims

International providers are under no obligation to file claims on behalf of our members. **You may need to pay for the services at the time you receive them and then submit a claim along with an itemized receipt to us for reimbursement**. If you're overseas and have a U.S. VPN, you can download the 2027 BCBS FEP Vision brochure at bcbsfepvision.com/brochure or visit our website at www.bcbsfepvision.com to obtain a claim form or to submit a claim in the member portal. If you don't have a U.S. VPN, you can email us at fepmemberhelp@davisvision.com with any benefit questions or to obtain a claim form. To file a claim for covered vision care services received outside the United States and Puerto Rico, send completed claim forms and itemized receipts to:

Blue Cross Blue Shield FEP Vision
P.O. Box 507
Troy, NY 12181

Or you may fax your claim to 518-220-6555. Please contact us at fepmemberhelp@davisvision.com to let us know you would like to submit your claim via email. We will respond with instructions on how to securely submit your claim.