Tools and Resources

Vision Cost Estimator Tool

Description: The vision cost estimator tool is an educational know-before-you-go resource that enables users to estimate their approximate out-of-pocket costs when visiting an in-network eye care provider, reducing financial surprises and demonstrating in-network value. The tool also explains topics such as retinal imaging, eyewear preferences, the benefits of various lenses and other add-ons, and much more. Try our cost estimator tool by visiting www.bcbsfepvision.com/costestimator.

Vision Simulator

Description: Experience vision conditions with the Vision Simulator. See through the eyes of someone affected by glaucoma, cataract, diabetic retinopathy, presbyopia, glare, and macular degeneration – experience the impact these common conditions have on sight. How would your daily activities be impacted? What moments would you lose; whose faces would you miss? Try our vision loss simulator by visiting www.bcbsfepvision.com/visionsimulator.

Virtual Frame Try-on

Description: Our frame try-on tool, allows you to try our Exclusive Collection frames from the convenience of your phone, tablet, or computer. Use your webcam to see what the frames look like on you or you can select a model. Try our virtual frame try-on by visiting www.bcbsfepvision.com/frametryon.

AskBlue BCBS FEP Vision Plan Finder

Description: Need help choosing between High Option and Standard Option? AskBlue makes it easy. In just 10 minutes, you can answer some simple questions and get recommended a plan based on your needs. Try AskBlue by visiting www.askblue.bcbsfepvision.com

Member Portal

Description: Visit our member portal at www.bcbsfepvision.com/portal to view your benefits, locate an in-network provider, check the status of your claims, request claim forms, request a duplicate or replacement ID card, Additional features include:

- Online EOBs – You can view, download, and print your explanation of benefits (EOB) forms. Simply log on to www.bcbsfepvision.com/portal, enter your credentials from there you can search claims and select the “EOB” link next to each claim to access your EOB. You can also access EOBs via the bcbsfepvision mobile app.
- Check eligibility – You can verify all the eligible members on your account.
- Submit an out-of-network claim – If you choose to see an out-of-network provider you can submit your claim online in the member portal or via the bcbsfepvision mobile app.
- Shop online retailers – You can access our online retail partners website by clicking on the retailer's name.

BCBS FEP Vision Mobile Application

Description: Blue Cross and Blue Shield FEP Vision's mobile application is available for download for both iOS and Android mobile phones. The application provides members with 24/7 access to helpful features, tools and information related to Blue Cross and Blue Shield FEP Vision benefits. Members can log in with their vision username and password to access personal eye care information such as benefits, out-of-pocket costs, and wellness information. They can also view claims and approval status, view/share Explanations of Benefits (EOBs), view/share member ID cards, and locate in-network providers and access shop online retailers.

Social Media

Description: Follow us @fepblue on Facebook, Instagram, Vimeo and LinkedIn for the latest information happening at BCBS FEP Vision.